

Fire and Paramedical ADMINISTRATION

DEPARTMENT STAFFING

	APPROVED POSITIONS	CURRENT VACANCIES	ACTUAL STAFFING
Staffing level as of 04/30/99	491	0	491

REVENUE COLLECTIONS

Fire Incident Report Fees	\$ 260.00	
Medical Report Fees	\$ 0.00	
Permits	\$ 4,200.00	
Parking Summons	\$ 1,600.00	
EMS Collections	<u>\$ 116,882.36</u>	
April, 1999 Collections		<u>\$122,942.36</u>

PAYROLL ADJUSTMENTS

Special Duty Pay	\$ 7,904.14
Haz-Mat Technical	\$ 4,530.52
Holiday Pay	0 hours
Overtime	2,143 hours
Part Time / Casual	39 hours

A New Look

On March 15, 1999, the Department of Fire & Paramedical Services combined the fire and EMS dispatch system to a single channel dispatcher. This changeover was necessary to implement the new National Fire Incident Reporting System and improve emergency response. The changeover to the new system also changes the information that can be downloaded from the Emergency Operations Center's Computer system. Consequently, you will see a new monthly report format which combines both the Fire and EMS reporting systems into one. The report is divided into EMS and Fire related calls showing a single unit response and/or a multi-unit response, giving a clearer picture of how we operate. With this change to the new system we are now providing quicker response times on all emergency related calls.

Fire and Paramedical

FIELD OPERATIONS - April 1999

Total Responses - 3551

Ems Related Calls

Average EMS Response time - 5.2

Type Of Calls	Rescue Only	Dual Response
Police Related Calls	81	122
Accidents	0	137
Miscellaneous Medical Calls	665	4
Injury Calls	291	45
Pain Calls	65	0
Respiratory Calls	248	10
GI Calls	35	0
OB/GYN Calls	63	2
Heart Condition Calls	0	256
Sickness Calls	211	75
Total Calls	1659	651

Fire Related Calls

Average Fire Response Time - 3.32

Type Of Calls	Fire Only	Dual Response
Residential Fires/Alarms	0	134
Commercial/School Fires/Alarms	0	130
Hospital/Nursing Home Fires/Alarms	0	10
High Rise Fires/Alarms	0	12
Vehicle Fires	49	0
Boat/Ship Fires	0	0
Tree, Brush, Grass Fires	40	0
Refuse Fires	22	0
Hazmat Calls	0	41
Miscellaneous Calls	140	33

Total Calls	251	360
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FIELD OPERATIONS (continued)

Miscellaneous Type Calls

Public Relations Calls	22
Training Calls	92
Administration Calls	333
Canceled/Duplicated Calls	183
Total Calls	630

Property Value and Fire Loss Information

Value of Property where fire loss occurred	\$4,734,377,301.00
Estimated property loss	\$794,523.00

Fire Deaths 0

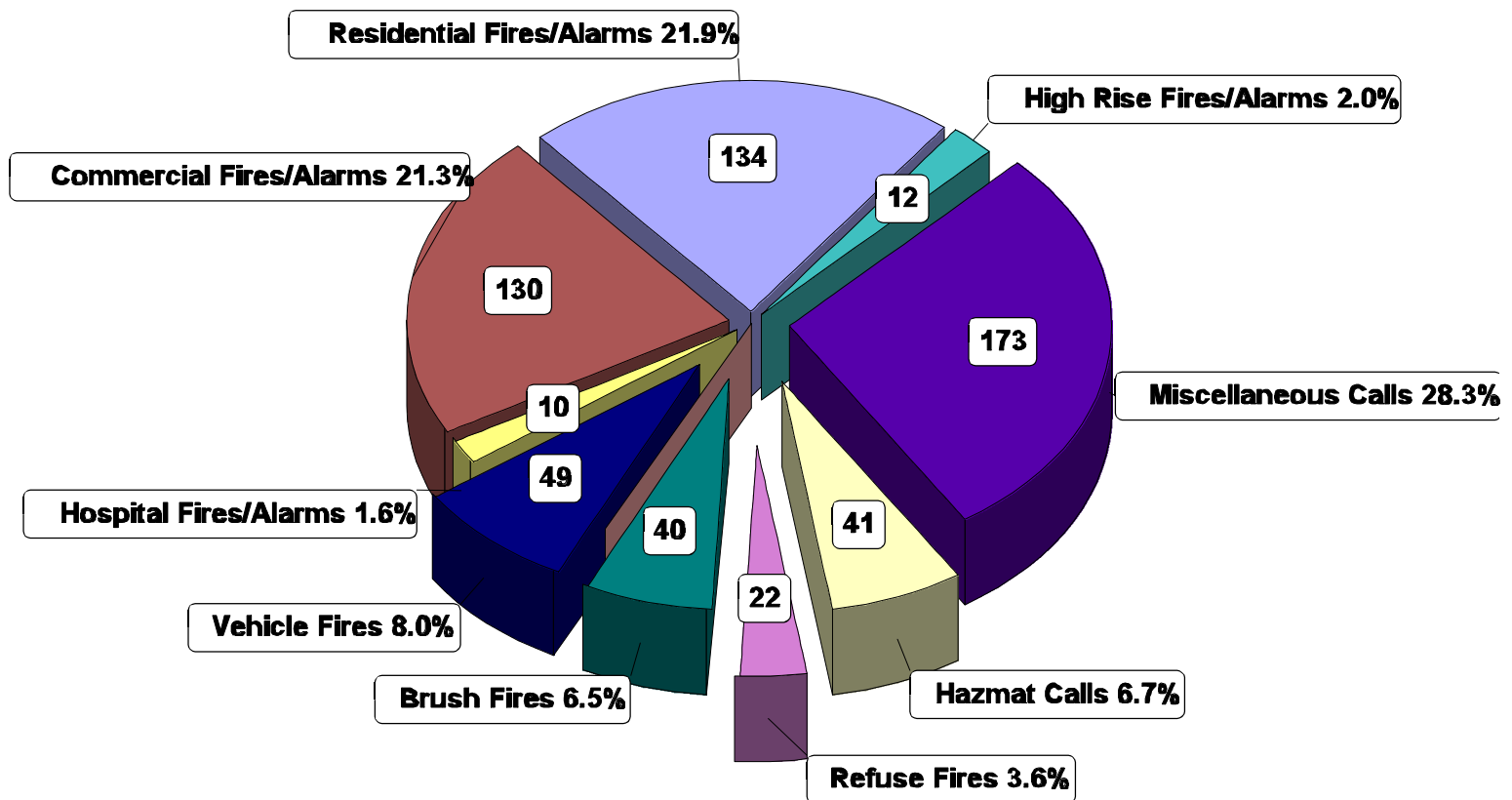
Daily Average Response Summary - Number of Calls

Sunday	112	Thursday	120
Monday	122	Friday	129
Tuesday	116	Saturday	98
Wednesday	127		

Fire and Paramedical FIELD OPERATIONS

Fire Related Responses

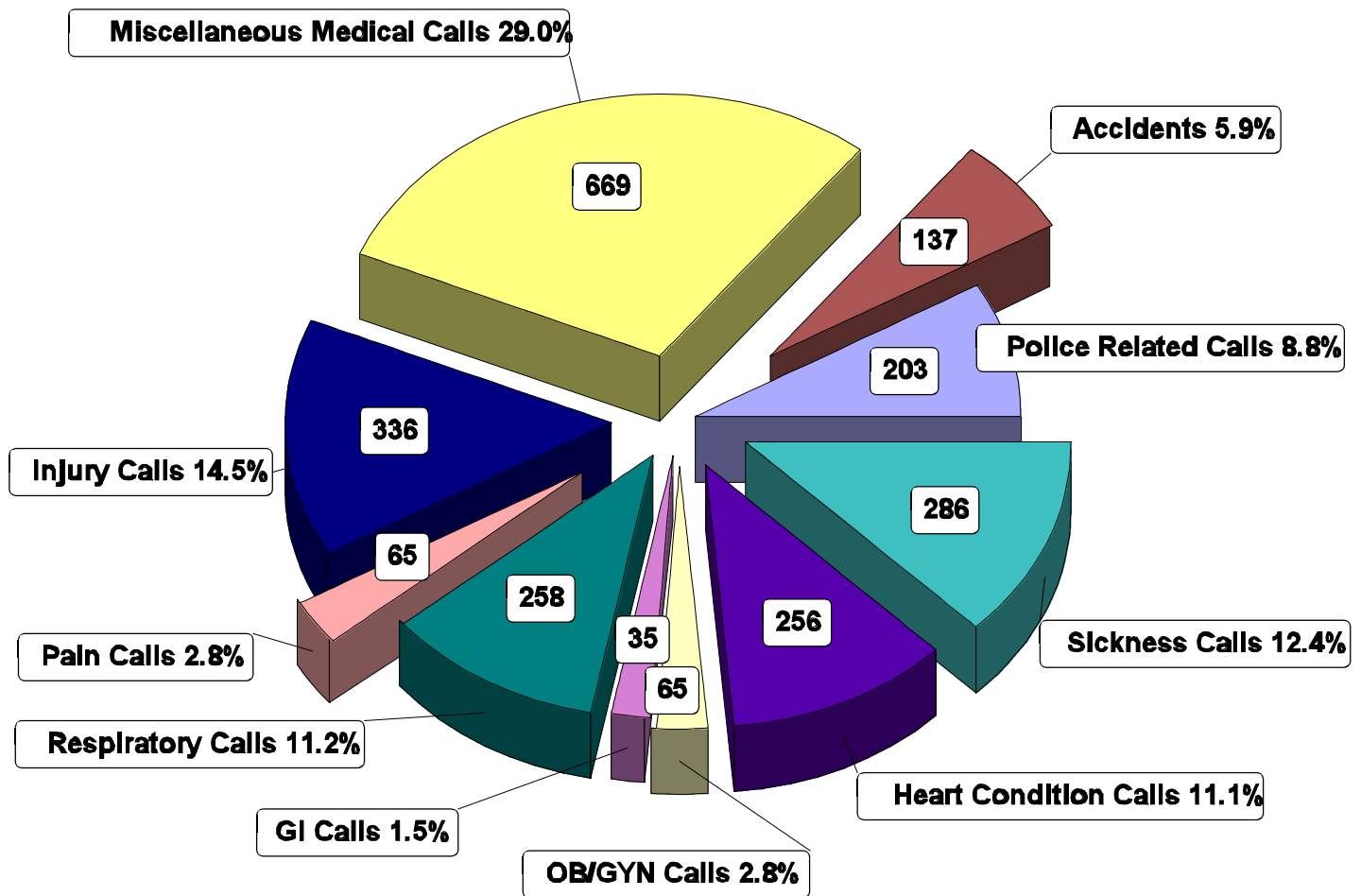
April 1999



Fire and Paramedical
FIELD OPERATIONS

EMS Related Responses

April 1999



Fire and Paramedical

ARSON INVESTIGATION UNIT

The information contained on this page relates to the activities of the Norfolk Fire and Paramedical Services' Arson Investigation Unit. Some of the statistical data used is carried over from the previous month. One such example is information relating to on-going investigations. All other data is directly related to the reporting period of this report.

Arson Personnel Man-hours

Court Appearances	23
Police training	9
Investigations	320
Administrative	319
Overtime	68
Other	483

Investigations

Fire Scene	16
Suspicious Fires	13
Other Fires	14
Arrests	6
Cases Closed	16

FIRE PREVENTION BUREAU

The Fire Prevention bureau's role involves business and building inspections relating to fire code requirements for new and established business'. The bureau is also to monitor fire lane activities within the city and cite those person(s) violating "Fire Lane - No Parking" areas. Prevention personnel also have the responsibility for educating citizens, business owners and their employees in fire prevention requirements, methods. and skills.

Target Hazard Inspections	135	Violation Notices	112
Complaint Inspections	270	Violations Corrected	483
Public Education Programs	11	Warrants/Summons	1
Permits Issued	84	Convictions	1

NOTE- 403 fire safety violations were discovered in this reporting period.